

# SEPTEMBER 2005

## Solid Waste/ General Services

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
August 2005 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	October 2005 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31			1	2	3
4	5	6	7	8	9	10
	Labor Day City Offices Closed			City Council Meeting 6 p.m.		
11	12	13	14	15	16	17
Patriot Day	City Council Worksession 1 p.m.			City Council Meeting 6 p.m.		
18	19	20	21	22	23	24
Coastal Cleanup		Taste of Clearwater				
25	26	27	28	29	30	

LIBRARY CARD SIGN UP MONTH

- Operated Solid Waste and Recycling programs without rate increases and added mixed paper to the recycling program, averaging 71.8 tons per month.
- Conducted a citizen satisfaction survey in 2003, showing residential solid waste collection services rating at 95% and customer service satisfaction at 90%.
- Reached approximately 81,000 residents through 86 educational outreach programs including school and civic presentations, tours, and special events.
- Two Solid Waste employees received University of Florida Center for Training, Research and Education for Environmental Occupations (TREEO) certification as Spotters. A third staff member served on the Solid Waste Association of North America (SWANA) State Chapter Board of Directors.
- Refurbished Transfer Station packing facilities in order to maintain efficiency and extend its useful life.
- Reduced Workers' Compensation claims by 16% from prior fiscal year. General Services reduced 19% and Solid Waste was 15%.



The new Main Library and the Long Center were added to city facilities maintained by city staff in 2004, for a total of 1.6 million square feet of public buildings and 2,774 tons of air conditioning equipment. Staff members keep all facilities in top condition.