

BY THE NUMBERS



CLEARWATER CUSTOMER SERVICE issued more than 630,000 utility bills, billed more than \$123 million in revenues, and processed more than 560,000 customer payments. More than 750,000 water and gas meter readings were made with an accuracy rate of better than 99%. The department received more than 110,000 customer telephone calls.

For fiscal year 06/07, the **PLANNING DEPARTMENT** reviewed 101 site plans and plat applications through the Development Review Committee (staff-level review) and Community Development Board (public hearing) processes. In addition, 32 annexations, four development agreements, five land use, 183 sign, and 189 temporary use applicants/permits were processed. The Planning Department's Land Resource Specialists reviewed 595 tree permit applications and 100 construction-related tree removal reviews.

CLEARWATER PUBLIC UTILITIES distributed 4,629,888,000 gallons of water, with an average daily consumption of 12,684,624 gallons, 3% lower than last year, or about 115 gallons per person per day. Of that distributed water, 3,347,344,000 gallons was purchased from Pinellas County, equaling 72.2% of our demand. 1,273,921,000 gallons were pumped from city well fields, which is 3.49 MGD (million gallons per day) or 56% of the 6.25 MGD quantity permitted. Wastewater collection crews replaced 2,111 feet of pipe, cleaned 870,000 feet, and examined 130,130 feet of pipe with special underground television scopes to detect problem sources. Sanitary sewer overflows were reduced by 31%, and grease-related sewer overflows went down by 37%. The water division maintained 2,105,659 feet of city water pipes; repaired 99 leaks; tapped 1,108 main lines to install service; installed or repaired 287 fire hydrants, installed 437 new water meters and changed out 4,038. The water division performed 25,000 service orders, flushed 198 water mains, and investigated 555 high-bill complaints. The Reclaimed Water section serviced 2,200 customers; performed 2,667 inspections and 7,417 backflow tests; installed or replaced 1,242 backflow units; and maintained 30 miles of reclaimed pipes.

The **OFFICE OF MANAGEMENT AND BUDGET** received the Distinguished Budget Presentation Award from the Government Finance Officers Association (GFOA) of the United States for the 21st consecutive year.

CLEARWATER'S PARKS AND RECREATION DEPARTMENT coordinated 19 youth and adult co-sponsored groups ranging from horseshoe pitching to youth football. In 2006, more than 5,000 people participated. Recreation programs

generated an estimate of more than \$17 million dollars in economic impact into our community by offering quality athletic programs to individuals throughout the country. They reached more than 31,000 participants through environmental education programs at Moccasin Lake Nature Park.

The five **CLEARWATER PUBLIC LIBRARY SYSTEM** locations circulated a total of 1,121,480 items, answered 276,016 questions, had 246,149 computer uses, presented 1,086 youth and adult programs attended by 34,771 people, and were visited by 979,544 people.

CLEARWATER FIRE AND RESCUE responded to 24,808 emergency calls, including 3,309 fire suppression calls during the 2006 calendar year. The department conducted 2,334 inspections, 136 fire investigations, and trained 37,757 children and adults in fire and life safety courses through our public education program. The department's training bureau provided 39,394 hours of training to personnel, covering new techniques, tools, and procedures as well as continuing education. Additionally, department paramedics and emergency medical technicians received 17,856 hours of continuing medical education provided through St. Petersburg College and the Pinellas County Medical Director's Office.

In 2006, **CLEARWATER POLICE** responded to 156,300 calls for service, averaging 428 calls for service per day. The Communications Center answered more than 214,000 calls. Clearwater Police arrested 9,148 persons during 2006, a 1% increase from 2005. The Patrol Division handled 7% fewer burglary cases in 2006 compared to the previous year.

The Beach Safety Division of **MARINE & AVIATION** performed 13,750 preventative actions, held two Junior Lifeguard Sessions with 60 participants, and hosted three Ocean Mile Swims with 232 participants, raising \$12,475. They placed third in USLA Lifeguard Competition and performed several life-saving actions, like 32 swim assists, 179 medical assists, and 5,942 enforcements of beach rules. They also handled 4,657 Swim Zone Violations by swimmers, 637 Swim Zone Violations by boaters, 1,208 Jetty violations, 783 Pier violations, and 82 missing persons. The division was assisted by others: 29 times by the Fire Department, 44 times by Police, five times by Marina Police, and 14 times by dispatched Fire.

